

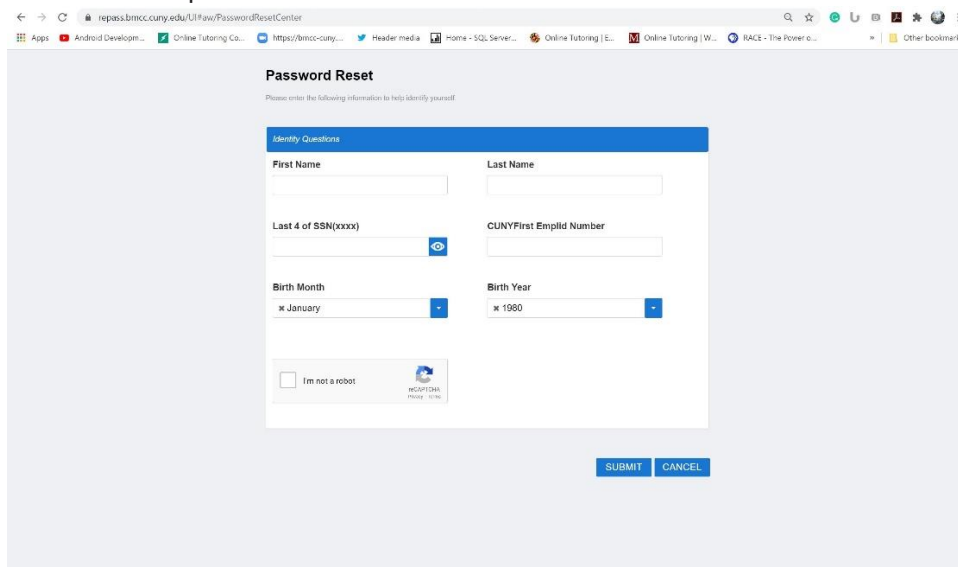
Need Help Accessing BMCC Upswing ?

To access Upswing, you must log in with your **BMCC student email username (Student.Sample@stu.bmcc.cuny.edu)** and password. Here are some [instructions](#) to help you join us online.

Please make sure that you are able to login to your **student email account** via this website: <https://login.microsoftonline.com/>

If you cannot successfully access your student email, you will not be able to access Upswing either. In this case, please reset your email password by doing the following:

- Go to the BMCC Portal website: mybmcc.bmcc.cuny.edu
- Click "[Account and Password help](#)"
- Fill out the requested information and submit it



The screenshot shows a web browser window with the URL <https://repass.bmcc.cuny.edu/UI/PasswordResetCenter>. The page title is "Password Reset" and it includes the instruction "Please enter the following information to help identify yourself". The form is titled "Identify Questions" and contains the following fields:

First Name	Last Name
Last 4 of SSN(XXXX)	CUNYFirst Emplid Number
Birth Month	Birth Year

Below the form, there is a checkbox for "I'm not a robot" and a CAPTCHA image. At the bottom right of the form, there are "SUBMIT" and "CANCEL" buttons.

- Create a new password and submit it

Once completed, you should be able to access your email and Upswing. After following the steps above, if you still have any issues with accessing your Upswing account, please email me directly at onlinetutoring@bmcc.cuny.edu (Please provide a screenshot of any error messages you may receive when trying to login) or call us at (212) 220-8379 and we will assist you further.

Additional Resource Links:

- Password Reset: <https://servicedesk.bmcc.cuny.edu/TDClient/KB/ArticleDet?ID=1013>
- Email Login: <https://servicedesk.bmcc.cuny.edu/TDClient/KB/ArticleDet?ID=1023>
- LinkedIn Learning: <https://servicedesk.bmcc.cuny.edu/TDClient/KB/ArticleDet?ID=1024>