Job Title: CompTIA A+ Instructor

Closing Date:

Job Category: Information Technology Training

Location: City University of New York at CUNY in the Heights

<u>City/Cities</u>: New York, NY

Position Type: Contract/Hybrid/in-person

Salary: Commensurate with Qualifications

Job Description:

Borough of Manhattan Community College (BMCC) Center for Continuing Education is looking for professional Technology Instructor who have a knack for delivering top-notch training for CUNY in the Heights location. The incumbent will be responsible for providing quality instruction to students by ensuring student satisfaction through the classroom or laboratory setting according to the program objectives. He/She must have a strong knowledge of the CompTIA A+ and Network+ course material with up to date certifications. This course will prepare entry – mid level participants to gain the competencies needed to be successful in the field and prepare students to pass the CompTIA A+ (220-1001 and 220-1002) and Network + exam. This course will be conducted in a hybrid/in-person platform.

Turn your technical proficiency, on-the-job experience and great communications skills into a rewarding part-time teaching opportunity. We're hiring instructors to meet the growing demand for our training programs. Put your Hardware and Networking skills experience to use and explore opportunities to teach courses that cover:

- Brake/fix hardware repair
- Preventative Maintenance
- Troubleshooting
- Network technologies
- Installation and configuration
- Management and security

Desired Competencies:

- Provide quality and technically relevant instruction, assessment, and feedback in lecture and laboratory in the areas of hardware repair, networking and operating systems.
- Teaches material from approved curriculum and develops daily lesson plans.
- Organizes, prepares and regularly revises/updates all course materials.
- Ensure course and program learning outcomes are delivered as defined by the course syllabus and program expectation.
- Track and report on students' attendance and grades.
- Motivates students to actively participate in all aspects of the educational process.
- Designs assignments and tests to conform to the objectives of the courses in the curriculum.
- Provide clear documentation of student progress, student advising, and support of the academic success for at-risk students.
- Assist with course/program evaluation and continuous improvement.

- Assist, as requested, in the marketing of courses to prospective clients by providing technical information regarding course content and technical consulting in the area of client needs analysis
- Must demonstrate thorough technical and subject matter knowledge and experience through subject matter interviews, course audits, co-teach events and classroom instructor training.
- Must be living in New York City / Long Island or willing to travel to our premise at agreed times.
- Provide feedback to the proper department on any classroom events that may require immediate attention.
- A copy of all certifications will be required upon hiring.
- Already have taken the 1001 & 1002 exams and familiar with the exam objectives
- Must have prior teaching experience.

Job Requirements & Qualifications:

- Bachelor's Degree (B.S.) from a four-year college or university in the Information Technology or required field
- Excellent communications skills and hands-on experience and expertise.
- 2+ years' experience developing technology curriculums
- 5+ years' in the field with experience in troubleshooting and maintaining operating systems
- Must be certified in A+/N+
- Knowledge of the MAC OSX is a plus

Hours: Part-Time

Evening: Monday, Wednesday 6:00 pm – 9:00 pm

Tuesday, Thursday 6:00 pm - 9:00 pm

Weekend: Saturday 9:30 am - 4:30 pm

How to Apply:

Candidates should email their resume and cover letter to <u>ace@bmcc.cuny.edu</u> by, March 2022 to be considered for this position.